**Health and Safety**

**O1 Know the principles of health and safety**

P1 - Define the three main influences on health and safety.

P2 - Explain the key vocabulary connected with health and safety.

P3 - Define the relevant health and safety laws and regulations.

P4 - Describe the importance of legislation.

P5 - Explain the legislation required for salon services.

P6 - Describe ways to achieve high standards of health and safety.

P7 - Explain the link between welfare and health and safety.

P8 - Describe the key vocabulary connected with welfare.

P9 - Describe the key factors that can affect a person’s welfare.

P10 - Describe the purpose of health and safety requirements within the salon.

P11 - Describe the importance of working safely and hygienically within a salon.

P12 - Explain the procedure for risk assessments.

P13 - Explain how to complete a risk assessment.

P14 - Define the difference between hazards and risks within a salon.

P15 - Describe the types of accidents and emergencies that can happen in the salon environment.

P16 - Explain the roles of staff and external services when dealing with accidents and emergencies.

P17 - Define ergonomics to prevent work related complaints.

P18 - Describe the importance of personal protective equipment.

P19 - Explain the importance of good personal presentation.

P20 - Describe the importance of preventing cross-infection and cross- infestation.

P21 - Describe sterilisation and disinfecting methods used in salons.

LO3 Understand the role of a health and safety supervisor.

P22 - Describe the importance of how to present self and monitor others in accordance with health and safety presentation requirements.

P23 - Explain how to respond to hazards and risks ensuring working practices meet legal requirements.

P24 - Describe how to maintain a safe salon, monitoring and supporting others in a supervisory role.

P25 - Explain the salon policy for security of staff, clients and visitors.

Client care and consultation

LO1 Know the salon requirements related to client care and consultations

P1 - Describe how to prepare and set up the work area.

P2 - Describe how professional technicians and therapists present themselves.

P3 - Explain the salon requirements for record keeping.

P4 - Describe the types of information recorded on record cards.

P5 - Define the roles and responsibilities of specialist service providers.

P6 - Explain the insurance and legislation implications when carrying out client consultations.

P7 - Explain the legal requirements for providing treatments to minors.

P8 - Describe the salon standards for communicating with clients.

P9 - Describe how to deal with client complaints.

P10 - Explain the importance of meeting salon standards with regard to communication skills.

P11 - Describe the important factors related to client care.

P12 - Describe the impact of poor client care on both the therapist or nail technician and the business.

P13 - Explain the factors that can reduce the effectiveness of client care.

P14 - Describe the reasons for carrying out a consultation with a client.

P15 - List the methods of gaining relevant information during consultation.

P16 - Describe when communicating how to adapt to different cultural needs.

**LO1 Know the salon requirements for microblading treatmentsPortfolio reference**

P1 - Evaluate how to set up the work area.

P2 - Describe how to safely dispose of waste.

P3 - Identify how to position themselves for treatment.

P4 - Outline the optimal environmental conditions suitable for microblading treatments.

P5 - Appraise how professional technicians or therapists present themselves.

P6 - Describe the salon requirements for record keeping.

P7 - Explain responsibilities for reporting of injuries, diseases or dangerous occurrences.

P8 - Summarise the relevant requirements, legislations and regulations and how they impact on working practices.

P9 - Analyse the importance, purpose and methods of sensitivity tests.

P10 - Identify the correct procedure to take when a contra-action occurs.

P11 - Describe the insurance requirements for the delivery of microblading treatments.

P12 - Recall the legal requirements for providing microblading treatments to minors.

P13 - Describe how to perform Pre-treatment assessments.

P14 - Evaluate how to conduct an effective consultation.

P15 - Compare and contrast consultation techniques to identify treatment objectives.

P16 - Analyse how to use and adapt communication techniques to ensure customer understanding.

P17 - Evaluate how to carry out a detailed skin analysis and relevant tests before microblading treatment.

P18 - Define the recommendations for treatment safety.

P19 - Describe the use of Topical Anaesthetic.

P20 - Explain the contra-indications that require medical approval.

P21 - Explain the contra-indications that may restrict microblading treatment.

P22 - Describe hygiene and infection control.

P23 - Categorise the features, benefits and use of pigments.

P24 - Explain how to provide clear recommendations to the client based on outcomes of skin analysis.

P25 - Describe how to adapt microblading treatment to suit client needs and skin conditions.

P26 - Evaluate how to complete the treatment to the satisfaction of the client.

P27 - Assess the range of equipment used for microblading treatment.

P28 - Define how to record and provide aftercare advice for microblading.

P29 - Describe how to advise on ‘top-up’ treatments.

P30 - Explain how to recognise and advise on possible contra- actions.

P31 - Describe aftercare advice.

P32 - Describe intrinsic environmental effects on the skin.

P33 - Describe extrinsic environmental effects on the skin.

P34 - Summarise the ageing process in cells and tissues

**Anatomy and Physiology**

**LO1 Know the relevant anatomy and physiology for microblading services**P1 - Define the structure and functions of the skin.

P2 - Define the processes of wound healing.

P3 - Define the structure and function of the endocrine system and its effect on skin conditions which may affect the client receiving microblading treatment.

P4 - Define the structure and function of the circulatory system.

P5 - Define the structure and function of the lymphatic system.

P6 - Define the structure and function of nerves of the face.

P7 - Define and describe the associated pathologies of the integumentary system.

P8 - Define and describe the associated pathologies of the circulatory system.

P9 - Define and describe the associated pathologies of the lymphatic system.

P10 - Define and describe the associated pathologies of the nervous system.

**Eyebrow shaping services**

**LO1 Know the salon requirements for providing eyebrow shaping services**P1 - Describe how to set up the work area.

P2 - Describe how professional therapists present themselves.

P3 - Explain the salon requirements for record keeping.

P4 - Explain the legal requirements for providing services to minor.

P5 - Describe the contra-indications that may either require GP referral, restrict or prevent eyebrow shaping services.

P6 - Explain how to refer the client to a health practitioner and why.

P7 - Describe the factors to take into consideration when choosing an eyebrow shape.

P8 - Describe how to assess the eyebrow shape and proportions in relation to facial features.

P9 - Describe the types of equipment and products used for eyebrow shaping.

P10 - List the benefits and effects of eyebrow shaping services.

P11 - Describe the possible contra-actions to eyebrow shaping services and how to respond effectively.

P12 - Explain types of additional products or services to recommend in order to enhance the finished results.